



## **Position:** HVAC Commercial Service Technician

**Company:** ThermalNetics, Inc.      **Location:** Auburn Hills, MI  
**Status:** Full Time Employee      **Job Category:** Service  
**Travel:** 95% of the time, locally

Under general direction, you will be responsible for the service of commercial and industrial HVAC equipment and systems. As a Service Technician, you will support ThermalNetics' customers by providing technical support and troubleshooting equipment problems.

### **EDUCATION and/or EXPERIENCE**

Associate's Degree or equivalent from a Technical/Trade School with a certificate in Heating, Ventilation, and Air Conditioning and 5 (five) plus years related experience with increasing responsibility.

### **ESSENTIAL FUNCTIONS AND RESPONSIBILITIES:**

- Provide initial Check- Test- Start for various products we represent.
- Responsible for servicing products and equipment (not restricted to products we represent) on assigned projects and ensuring customer satisfaction.
- Uses a variety of hand-tools, following blueprints or engineering specifications, to diagnose and repair units.
- Identifies, analyzes, diagnoses, and repairs systems and products at customer's location.
- Documents work by completing paperwork on each job and maintaining files.
- Represents Company by serving as a direct customer contact.
- Provides training for troubleshooting & maintenance at customer site.
- Provides technical support to customers.
- Flexibility to work overtime/weekends as necessary.
- Drives a company vehicle to job sites. Regular travel requirements with some overnight travel.
- Secures additional work through proactive recommendations based on equipment status and clients' needs.

### **QUALIFICATIONS**

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed above are representative of the knowledge, skill, and/or ability required. In addition to the listed duties, the employee must demonstrate punctuality and attendance on a consistent basis. The employee must also maintain an acceptable driving record and adhere to all pertinent ThermalNetics policies, including drug and alcohol screening requirements and harassment policies.



## **ThermalNetics, Incorporated**

ThermalNetics, Inc is a growth company that was founded in 1972. We employ approximately 30 people and have annual sales of approximately \$25M. Our corporate mission is "serving customers with innovative HVAC solutions". In striving to provide the most economical owning experience for the end user, we provide equipment and services to ensure the air we breathe in our schools, hospitals, commercial buildings, etc. is something that will allow us all to live happier, healthier, and safer lives. We also do all we can to give people the chance to grow. Our employees enjoy working at a place that offers a small company environment with big company objectives. You'll be challenged to innovate, encouraged to apply your knowledge and will be well-rewarded for results.

### **BENEFITS AND COMPANY PERKS**

- TOP pay (based on experience)
- Excellent Health Insurance (Generous Company Contribution)
- Dental, Vision, Life Insurance
- Flexible Spending Accounts
- Long Term Disability
- 401K
- Cell Phone Reimbursement
- Expense Reimbursement
- 10+ Paid Holidays & Competitive Paid Time Off (Carry Over Allowance)
- Tuition Reimbursement
- Company Provided Work Vehicle
- Company Provided Uniforms
- Discretionary Bonuses
- Ongoing Training and Professional Development

### **Contact Information**

ThermalNetics, Incorporated

3955 Pinnacle Court

Auburn Hills, MI 48326

Phone: (248) 276-3300

Fax: (248) 276-3301

Email: [melissak@thermalnetics.com](mailto:melissak@thermalnetics.com)

Website: [www.thermalnetics.com](http://www.thermalnetics.com)