



Position: Controls HVAC Commercial Service Technician

Company: ThermalNetics, Inc. **Location:** Auburn Hills, MI
Status: Full Time Employee **Job Category:** Service
Travel: 95% of the time, locally

Under general direction, you will be responsible for the service of commercial and industrial HVAC equipment and systems. As a Service Technician, you will support ThermalNetics' customers by providing technical support and troubleshooting equipment problems.

EDUCATION and/or EXPERIENCE

Associate's Degree or equivalent from a Technical/Trade School with a certificate in Heating, Ventilation, and Air Conditioning and 5 (five) plus years related experience with increasing responsibility.

ESSENTIAL FUNCTIONS AND RESPONSIBILITIES:

- Systems project specialist with emphasis on Daikin, Daikin Variable Refrigerant Volume (VRV), and owner specific high profile projects
- Installing DDC (Direct Digital Control) controllers
- Low voltage wiring
- Troubleshooting, testing and commissioning BMS & HVAC systems and electronics
- DDC Ladder-Logic style programming
- Properly addressing TCP/IP networks and RS-485 communications
- Analyzing and correcting communication issues
- Work according to project guidelines and required processes
- Work on construction sites and follow required safety measures
- Provide authorized start-up on various products we represent
- Responsible for servicing products and equipment (not restricted to products we represent) on assigned projects and ensuring customer satisfaction
- Uses a variety of hand-tools, wiring diagrams, following blueprints or engineering specifications to diagnose and repair units
- Identifies, analyzes, diagnoses, and repairs systems and products at customer's location
- Documents work by completing paperwork on each job and maintaining files
- Represents Company by serving as a direct customer contact
- Provides training for troubleshooting & maintenance at customer site
- Provides technical support to customers
- Flexibility to work overtime/weekends as necessary
- Drives a company vehicle to job sites. Regular travel requirements with some overnight travel
- Secures additional work through proactive recommendations based on equipment status and clients' needs
- Company will provide continuous training

QUALIFICATIONS

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed above are representative of the knowledge, skill, and/or ability required. In addition to the listed duties, the employee must demonstrate punctuality and attendance on a consistent basis. Controls Technician, Instrumentation Technician, Electronics Technician, or similar diploma obtained from an accredited educational institution or several years of experience in the controls field is considered an asset. Previous experience with DDC, PLC or similar ladder-logic programming is considered an advantage. The employee must also maintain an acceptable driving record and adhere to all pertinent ThermalNetics policies, including drug and alcohol screening requirements and harassment policies.

ThermalNetics, Incorporated

ThermalNetics, Inc is a growth company that was founded in 1972. We employ approximately 30 people and have annual sales of approximately \$25M. Our corporate mission is "serving customers with innovative HVAC solutions". In striving to provide the most economical owning experience for the end user, we provide equipment and services to ensure the air we breathe in our schools, hospitals, commercial buildings, etc. is something that will allow us all to live happier, healthier, and safer lives. We also do all we can to give people the chance to grow. Our employees enjoy working at a place that offers a small company environment with big company objectives. You'll be challenged to innovate, encouraged to apply your knowledge and will be well-rewarded for results.

Contact Information

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